



Dear Families,

We're writing today with an important update that may affect some of our patients. The infant formula brand ByHeart has announced a **voluntary nationwide recall** of all of its products — including both canned formula and the Anywhere Pack™ single-serve sticks.

What you should know:

According to ByHeart, no unopened can has yet tested positive for Infant botulism or toxins. However, additional cases of infant botulism in babies who had consumed ByHeart products prompted the recall.

The recall is voluntary, but the company is advising that all ByHeart products be discarded immediately.

Switching formulas can be challenging. If your baby has been using ByHeart, we encourage you to contact our office for guidance on safe alternatives and the transition process.

If your baby is showing any symptoms concerning for infant botulism (such as constipation, weakness, poor feeding, drooping eyelids, or decreased movement), please seek medical care immediately.

What we are doing:

We are monitoring the situation closely for the health of our patients and families. Our team is available to answer your questions, help you evaluate formula options, and guide you through any required changes in feeding.

If you were using ByHeart formula, please let us know at your earliest convenience so we can update your baby's records and assist with next steps.

We understand the anxiety this recall may cause. As pediatric providers, protecting the health of your little ones is our highest priority. We appreciate your trust in us and are here to support you every step of the way.

Warmly,
Granger Medical Pediatrics